

911 - FOR EMERGENCY USE ONLY

The Wyckoff Police Department would like to advise all residents concerning the proper use of the 911 emergency system. About 50% of 911 calls are classified as non-emergency calls. When non-emergency calls tie up 911 lines, real emergency calls may not get through. This creates a danger because response time is critical in an emergency. The Wyckoff Police communications desk at 201-891-2121 is staffed 24 hours a day. Calls of a business, non-emergency, or emergency nature can be received at this number. Some examples of when to use 911 include the following:

- When a life is in danger
- When you see a fire
- When a crime is being committed
- When Police, Fire, or an Ambulance is needed IMMEDIATELY

When calling 911 please:

- Remain calm
- Give the location of the emergency
- Explain the type of the emergency
- DON'T hang up until the dispatcher tells you to do so

The guidelines for 911 uses are important. The current technology cannot always provide a location for callers using cell phones or phones connected through a computer, therefore it is important for you to give your location. The Police, Fire and Ambulance are there to ensure our safety and prevent disasters. Following the guidelines will help us serve the community better during emergencies.